

"Future Issues in Higher Education" 28th Annual Businet Conference Programme 19th to 22nd November 2014 Sheraton Hotel Zagreb, Zagreb, Croatia

Wednesday 19th November

| Time | Event | Location |
|-------------|---|------------------|
| 14:00 | Newcomers Introduction | Grand Ballroom C |
| | (An introduction to Businet for new members and guests) | |
| | Led by the Businet Board | |
| 15:15 | International Relations Management Meeting | Grand Ballroom C |
| 15:30/16:45 | Introduction to Zagreb | |
| | A coach and guide have been reserved to provide you | |
| | with the opportunity to explore Zagreb. Rather than the | |
| | traditional walking tour we have chosen to arrange coach | |
| | tours because of the area that needs to be covered in the | |
| | short time that we have available. A coach is also warm | |
| | and dry! The tour is designed to introduce you to the city | |
| | and the key places of interest that you may want to visit | |
| | at a later date. Many of these sites will be visited on the | |
| | social tour on Saturday. | |
| | Coach 1 will leave at 15.30 and Coach 2 at 16.45. | |
| | There is limited space on each coach and you must | |
| | reserve a place at the conference desk prior to | |
| | departure. | |
| | Places will be allocated on a first come first served basis | |
| | Official Commencement of Conference | |
| 18:30 | Welcome and Global Aperitif | Ballroom Foyer |
| 20:15 | A Croatian Buffet to welcome you to Zagreb | Grand Ballroom |
| | | A + B |
| | | |

Thursday 20th November

| Time | Event | Location |
|---------------|---|------------------|
| 08:45 | Assemble in Main Conference Room | Grand Ballroom B |
| 08:50 | Welcome to the Businet Conference | Grand Ballroom B |
| 09:00 | Keynote Address: | Grand Ballroom B |
| | Why do initiatives to change organisations fail so often, and what can be done about it? | |
| | Chris Garretts | |
| | Management Consultant at Nouveau Monde Global | |
| 09:45 | Keynote Address: | Grand Ballroom B |
| | The Entrepreneurial challenge to Further Education (FE) and Higher Education (HE). Do we need to change the way we look, behave and organise? | |
| | Allan Gibb | |
| | Professor Emeritus University of Durham England | |
| 10:30 – 10:50 | Plenary Address: | Grand Ballroom B |
| | Locations and intensity of student mobilities | |
| | Eva Pavlikova from Mendel University | |
| | Patrick De Mazière from Leuven University College | |
| 10:50 – 10:55 | Introduction to Workshop Sessions | Grand Ballroom B |
| 10:55 – 11:15 | Coffee/ tea/ fresh juice | Ballroom Foyer |
| 11:15 – 12:15 | Workshop Sessions: Best Practice in Businet | |
| | To be advised | Opatija/Pula |
| | Chris Garretts | |
| | Management Consultant at Nouveau Monde Global | |
| | Is there a need for a new breed of small business | Grand Ballroom C |
| | educators? | |
| | Allan Gibb | |
| | Professor Emeritus University of Durham England | |

| | Seeking accreditation in the US for your study programmes | Grand Ballroom A |
|---------------|---|------------------|
| | Jytte Mansfeld | |
| | Vice President (retired) at Niels Brock International | |
| | Students on Erasmus mobility "as a research challenge" | Split/Dubrovnik |
| | Patrick De Mazière from Leuven University College | Spill Dubiovink |
| | | |
| | Kim Janssens from Leuven University College | |
| | Eva Pavlikova from Mendel University | |
| | To be advised | |
| | To be advised | |
| 12:20 – 13:20 | Thinking out loud | Grand Ballroom B |
| 13:20 – 14:30 | Lunch | Restaurant |
| | | Fontana and King |
| | | Tomislav |
| 14:30 – 17:30 | Working Group Activities | |
| | 3MBC | Madrid |
| | (formerly HEDBLIS – Business Languages and | |
| | Information Systems) | |
| | HEDFIN | Grand Ballroom C |
| | Financial Services and Accounting | |
| | HEDICT | London |
| | Information and Computer Technology | |
| | HEDMINT | Grand Ballroom B |
| | Marketing and International Trade | |
| | HEDTOUR | Grand Ballroom A |
| | Tourism | |
| | HEDCOM | Split/Dubrovnik |
| | Communication | |
| | HEDLAW | Milano |
| | Law | |
| | Health Business Group | Paris |
| | - | |

| | CECSEE | Opatija/Pula |
|-------|--|-----------------|
| | Continuing Education, Corporate Service and Export of | |
| | Education (formerly LLL) | |
| | DMF | Zagreb |
| | Decision Makers Forum | - |
| | Coffee, tea and fresh juice will be made available | Gallery level 1 |
| | from 15:30 | Foyer and |
| | | Ballroom Foyer |
| 19:10 | Meet in the reception of the Sheraton Hotel | Sheraton |
| | The restaurant is a leisurely 20 minutes walk from the | Reception |
| | hotel. | |
| | If you do not feel able to walk this distance then please | |
| | advise the team on the conference desk and other | |
| | arrangements will be put into place. | |
| | Casual attire and comfortable shoes are recommended. | |
| | | |
| | Restaurant Vinodol | |
| | Ulica Nikole Tesle 10 | |
| | 10000 Zagreb | |
| | | |
| | Enjoy a traditional Croatian dinner. This hearty meal will | |
| | be served with Croatian wines and beer. The menu is: | |
| | "Vinodol" cold plate (dalmatian dry-cured smoked | |
| | ham, slavonian paprika-flavoured salami, mouflon | |
| | salami, boiled ham, cheese from Studenci, cottage | |
| | cheese with sour cream, dried tomato tapenade, | |
| | olives, pickled onions) | |
| | cream of pumpkin soup served in bread | |
| | ½ veal under baking lid "peka" with potatoes | |
| | Spit roast Suckling pig | |
| | Grilled vegetable | |
| | Mixed salad | |
| | Homemade bread | |
| | Homemade apple strudel with vanilla sauce | |
| | | |

Friday 21st November

| Time | Event | Location |
|---------------|---|------------------|
| 09:10 - 09:50 | Keynote Address: | Grand Ballroom B |
| | Exploring collaborative working | |
| | Jonathan Bostock | |
| | People Matters Network | |
| 10:10 – 10:50 | Keynote Address: | Grand Ballroom B |
| | Achieving the Three-Way Win: Guaranteeing Student | |
| | Futures through Corporate Collaboration | |
| | Dylan Kissane | |
| | Director of Graduate Studies at Centre d'Etudes | |
| | Franco-American de Management | |
| 10:50 – 11:10 | Coffee/tea/fresh juice | Ballroom Foyer |
| 11:10 – 12:00 | AGM including Election of Officers | Grand Ballroom B |
| 12:00 – 13:00 | Workshop Sessions: Incorporating Best Practices in | |
| | Businet | |
| | Just Say Non. | Grand Ballroom A |
| | Resisting Short-Term Financial Pressure to | |
| | Pursue Long-Term Reputational Gains | |
| | Dylan Kissane | |
| | Director of Graduate Studies at Centre d'Etudes | |
| | Franco-American de Management | |
| | To be advised | Grand Ballroom B |
| | Jonathan Bostock | |
| | People Matters Network | |
| | Delivery of Programmes outside of your home country | Grand Ballroom C |
| | Jytte Mansfeld | |
| | Vice President (retired) at Niels Brock International | |

| | Establishing an International Event – the Healthy Ageing at Home Project | Opatija/Pula |
|---------------|--|--|
| | Griet t'Servranckx from Leuven University College | |
| | Agnes Dillien from Thomas More Kempen | |
| | Publishing a "English for Project Management" Text Book | London |
| | The Challenges and rewards | |
| | Ana Skledar Matijević | |
| | from Baltazar Adam Krčelić University of Applied Sciences | |
| | To be advised | |
| | To be advised | |
| 13:00 – 14:00 | Working Lunch (buffet) | Restaurant Fontana and King Tomislav |
| 14:00 – 16:00 | Working Groups Meetings | |
| | Research | Grand Ballroom A |
| | Eva Pavlikova from Mendel University | |
| | Entrepreneurship | Grand Ballroom C |
| | Rob de With from Avans University of Applied Sciences | |
| | Leadership | Opatija/Pula |
| | Massimiliano Bracalé | |
| | from Swiss School of Management European University of Rome | |
| | Workshop Sessions: Incorporating Best Practices in Businet | |
| 14:30 – 15:30 | Leen Van Tolhuysen Thomas More Mechelen | Zagreb |
| | Establishing online study programmes and the UNIQUe (European Universities Quality in Online Learning) international quality certification | Grand Ballroom B |
| | Mateja Geder | |
| | from DOBA Faculty of Applied Business and Social Studies Maribor | |

| 14:30 – 16:00 | cultureQ-s® - The Cultural Game to Educate All | Split/Dubrovnik |
|---------------|--|------------------|
| | Francoise de Waele from Haute Ecole EPHEC | |
| 16:00 – 17:00 | Feedback Session | Grand Ballroom B |
| | Coffee/tea/fresh juice will be served during the | Ballroom Foyer |
| | afternoon | |
| | Meeting Close | |
| 19:30 | Cocktail Reception | Ballroom Foyer |
| 20:15 | Gala dinner | Grand Ballroom |

Saturday 22nd November

| Time | Event | Location |
|-----------|--|----------|
| 08:30 | Departure for social day (meet in reception) | |
| | The Saturday social tour will incorporate a morning visit | |
| | to the traditional village of Samobor and a crystal factory, | |
| | and Plesivica and the vineyards, which lie just outside of | |
| | Zagreb. A light lunch will be served in this region. | |
| | | |
| | On return to Zagreb at 14.00 you may leave the tour. | |
| | | |
| | The rest of the tour (until 16.30) will be spent exploring | |
| | the city by coach and foot. | |
| | | |
| | You may choose the option of a full day tour, a morning | |
| | tour only (to 14.00), or an afternoon only tour. | |
| | | |
| | Reservations can be made via admin@businet.org.uk | |
| | prior to the conference or at the conference desk, up to | |
| | 13.00 on 20 November. | |
| 17:00 | Arrival back at the hotel | |
| (approx.) | | |